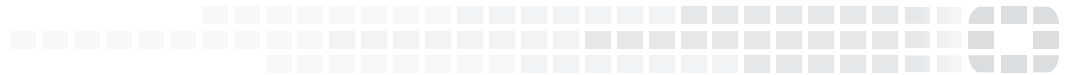




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FortiToken Mobile for iOS

Release Notes

VERSION 4.3.0

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5/21/2018

FortiToken - Release Notes for iOS FortiToken Mobile 4.3.0

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Introduction

This document provides a summary of new features, enhancements, support information, installation instructions and caveats, resolved and known issues for FortiToken Mobile for iOS, version 4.3.0, build 0091.

FortiToken Mobile is an OATH compliant, time-based one-time password (OTP) generator application for mobile devices. FortiToken Mobile produces its one-time password (OTP) codes in an application that you can download to your Android, iOS, or Windows mobile device without the need for a physical token.

Go to the Apple App Store to download the free [FortiToken Mobile application](#) for iOS.

For additional documentation, please visit: <http://docs.fortinet.com/fortitoken/>.

What's New

Before upgrading, review the following changes for impact to your unique deployment. Note that this list is not exhaustive but highlights the major feature enhancements in this release.

- Cross platform token transfer.
- UI enhancements.

Product support

iOS devices and version support

iPhone and iPad for iOS version 9.0 and higher is supported.



iOS version 8 is no longer supported.

FortiOS and FortiAuthenticator support

FTM for iOS is supported by FortiOS 5.2.11 GA (build 0754), FortiOS 5.4.4 GA (build 1117), and FortiOS 5.6 GA (build 1149), and by FortiAuthenticator 4.3.2 GA (build 0222).

FortiToken platform scalability

The following table shows the maximum number of FortiTokens that can be assigned to certain FortiGate and FortiAuthenticator models. Note that FortiToken is also supported on specific FortiWiFi models.

All data for this table was taken from the following [Product Matrix datasheet](#).

FortiGate Models	Max. FortiTokens
30E	20
50E / 60D / 60E / 70D / 80D / 90D / 90E	100
100D / 100E / 200D / 200E / 300D / 500D / 600D / 800C / 900D	1,000
1000D / 1200D / 1500D / 2000E / 2500E / 3000D / 3100D / 3200D / 3700D / 3800D / 7040E	5,000
VMware / Xen / AWS / AWS on Demand / KVN / Hyper V	
FortiAuthenticator Models	Max. FortiTokens
200E	500
400E	2,000

FortiAuthenticator Models	Max. FortiTokens
1000D	10,000
2000E	20,000
3000D / 3000E	40,000
VM BASE to VM-100000-UG	200 to 200,000+

Registering FortiToken Mobile

You will need a certificate to register FortiToken Mobile. There are two options for getting FortiToken Mobile certificates for use on your authentication server: FortiToken Mobile Redemption Certificate, and FortiToken Mobile Free Trial “virtual” certificate.

For each FortiToken Mobile purchase, you will receive a physical redemption certificate. Scratch off the designated area of the redemption certificate to reveal the 20-digit activation code.

The following steps show how to register FortiToken Mobile on a FortiGate and FortiAuthenticator.

On the FortiGate

1. Locate the 20-digit code on the redemption certificate.
2. Go to **User & Device > FortiTokens** and select **Create New**.
3. Select **Mobile Token**, and enter the 20-digit certificate code in the **Activation Code** box.
4. Select **OK**.

On the FortiAuthenticator

1. Locate the 20-digit code on the redemption certificate.
2. Go to **Authenticator > User Management > FortiTokens** and select **Create New**.
3. Select **FortiToken Mobile**, and enter the 20-digit certificate code in the **Activation codes** box.
4. Select **OK**.

To ensure messaging functions properly, you must configure the messaging server, configure users to receive messages from the server by email or SMS, and provision FortiToken Mobile for the user on the FortiGate and/or FortiAuthenticator.

To see more information on how to provision FortiToken Mobile for a user on a FortiGate and FortiAuthenticator, see the [FortiToken Mobile - User Instructions](#).

For more information see the FortiToken Mobile product datasheet available on the Fortinet web site at <https://www.fortinet.com/products/identify-and-access-management/network-authentication/fortitoken-mobile.html>

Resolved issues

The resolved issues listed below may not list every bug that has been corrected with this release.

For inquiries about a particular bug, please visit the [Fortinet Support](#) website.

Bug ID	Description
464993	Tokens on old devices are not deleted if the FortiToken Mobile application is terminated.
464780	Issues when users transfer tokens from old to new device, then transfer tokens back from new to old device again.
468079	Should update "No token found" error message on old device after a token transfer is completed.
466088	Prevent duplication of tokens across multiple devices.
477208	Use token name instead of token serial number when displaying tokens to be transferred.
470316	FortiToken Mobile iOS forces users to create a PIN if device has lock protection.
466129	FortiToken Mobile should prevent editing the same name for all tokens.
468040	Should display dashes when hiding an invalid token value.
470948	The color of the "Info" button on iPhone X is lighter.

Known issues

This section lists the known issues of this release, but is not a complete list.

For inquiries about a particular bug, please visit the [Fortinet Support](#) website.

Bug ID	Description
484791	FortiToken Mobile can't transfer previously activated tokens after upgrading FortiAuthenticator.
462556	Need to translate to Chinese for transfer token feature.
478156	"Cannot add duplicate token" error on new device and failure to complete token transfer on old device.
480785	Title bar is empty so can't manage, add, or check information.
478486	System crashes on iPhone 5S running iOS 9 when transferring token and BG FortiToken Mobile.
470798	"Cannot add duplicate token" error after the first enforced PIN token fails to activated.
478163	FortiToken Mobile allows duplicate names of tokens after completing token transfers.
489600	"Notification has no data" for FortiToken Mobile PUSH appears after transferring token between Android and iOS devices.

Special notices

This following considerations should be taken into account for this release of FortiToken Mobile for iOS.

Restoring old tokens

If tokens were restored from a different iOS device, or if the restoration was carried out with unencrypted backups from the same device in a previous FTM version, for security reasons, you will be forced to delete all tokens from the current device and re-install them. This is the case even if you installed valid tokens after restoring old tokens.



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